

# The Quick Guide to Abby Connect

Abby Connect is your call-handling, revenue-generating team. A dedicated team of trained, human receptionists who get to know your business so we can impress and delight your callers. We combine cutting-edge technology with award-winning customer service, ensuring you get the calls that matter, while we take care of the rest.

## Convert More Callers into Clients

### **Boost Your Bottom Line**

Prioritize the bottom line – capturing new business while retaining existing customers

### **Reduce Stress**

Delegate your call-handling and routing to Abby and take back your time

### **Improve Caller Experiences**

We provide your callers with excellent experiences at every touchpoint – whether it's the first, fifth, or five hundredth

## We're Not Your Typical Virtual Receptionist Service

*With Abby Connect you get only the best:*

- ✓ Dedicated receptionists
- ✓ 24/7 coverage
- ✓ Proactive support
- ✓ Bilingual call handling & routing
- ✓ Customized client intake
- ✓ Appointment scheduling
- ✓ Call blocking and filtering
- ✓ FAQ



## We Know Your Business

Abby is an extension of your team. Your calls aren't getting routed to hundreds of random receptionists who don't even know your business. Every Abby client gets a dedicated Customer Success Manager and receptionist team who understand your needs and your customers, providing proactive support.



## Putting Control in the Palm of Your Hand

Everything you need to know is at your fingertips – from call longs, summaries, transcripts, and messages to proactive account recommendations, contact information for your dedicated team, and usage data.

## Get Started Today

Call management has never been so easy, affordable, and powerful.  
Let us show you how it's done!

GET STARTED

LET'S CHAT